

Compatibility Notice

Dear Clients,

Thanks for your always trust and support.

we found there is compatibility issue between Nordic chip SDK and Samsung mobile phone & Pad Android operation system version 13, causes connecting problem and failure on adding device to network.

Please use another brand of mobile phone / pad, or a lower android version of Samsung mobile phone/Pad instead. We are working with Nordic to overcome this compatibility issue in the best effort, will come back with further notice of the progress.

We are sorry for any inconvenience caused to u.

For and on behalf of
HYTRONIK INDUSTRIAL LIMITED
海特工业有限公司

.....
Authorized Signature(s)

KOOLMESH TECHNOLOGY CO., LTD.